

Terms & Conditions

TOUR PRICE: The land only tour price is \$3,483 USD per person, twin share, based on a minimum of 8 passengers, and costs, charges, tariffs, rates, prices, taxes, levies, and exchange rates as at 25 August 2009. Should any of these change, a surcharge *may* be made on the price of your tour. If the total tour price increases by more than 5%, passengers will have the right to cancel within 7 days of notification of the surcharge, without penalty. A single room supplement is available at \$390 USD.

WHAT'S INCLUDED: Ground transportation by private, air-conditioned touring coach, with professional driver, from arrival Frankfurt to departure München; fourteen nights' accommodation in superior tourist-class or better hotels, with *en suite* toilet, and shower or bath, based on twin share; breakfast daily and Auf Wiedersehen dinner banquet on the last night of the tour; entry fees to 19th Annual International Puppenfestival events, museums, factories, and sightseeing, as listed in the brochure; full-time professional tour manager and escort; souvenir Puppentour™ tote bag, customized tour guidebook and personal travel diary, and two personalized luggage tags.

WHAT'S NOT INCLUDED: Transatlantic airfare, passport fees, travel insurance, medical expenses, laundry, phone calls, mini-bar items, tips, items of a personal nature, baggage handling, excess baggage charges, and independent entertainment or excursions. The tour price also does not cover costs and expenses, including the return to your home, if you leave the tour, either of your own volition or at our request, or due to death or illness, or as a consequence of the official action of US authorities or the government of Germany.

PARTICIPATION: The tour is moderately strenuous. There is a considerable amount of walking on both level and hilly terrain, and stairs to climb. Passengers requiring any special assistance must be accompanied at all times by an able-bodied companion to provide such assistance. Puppentour™ reserves the right at its absolute discretion to refuse to carry any person whose conduct causes disruption of the tour. In such cases full cancellation penalties will apply and Puppentour™ shall have no further responsibility to that passenger.

RESERVATION & FINAL PAYMENT: A non-refundable deposit of \$500 USD per person is required to secure your reservation. Reservations are first-come, first-served and are limited to 15 passengers. The balance of your tour payment is due no later than 10 February 2010, or immediately upon booking your tour after 10 February 2010. Please make checks and money orders payable to Puppentour™. Your payment is not deemed made until it is received. Puppentour™ reserves the right to cancel the reservation and impose cancellation penalties should payments not be received within the specified periods.

CANCELLATION POLICY: If you cancel your trip 90 days or less prior to departure, the following cancellation penalties will apply:

# Days Prior to Departure	Cancellation Penalty
90 - 69	50%
68-46	75%
45-0	100%

OPTIONAL TRIP INSURANCE: At an additional cost, Puppentour™ offers a 24-hour, worldwide travel protection plan that pays you the insured amount of the tour cost for any financial loss you incur if you must cancel any time before the trip or prior to your return due to illness, injury, or death of yourself, a family member, or traveling companion. It also covers terrorist acts, protection against third-party insolvency, travel delays, accident and sickness medical expenses, emergency evacuation, repatriation of remains,

coverage for baggage and personal effects, and baggage delay. Certain exclusions apply and the plan is available only to citizens of the USA and Canada. (See the *Travel Protection Plan* brochure for details.) **You can purchase a minimum of trip cancellation/interruption coverage and still receive full coverage in all other categories.** If you do not wish to purchase this trip insurance protection, Puppentour™ requires that you initial your declination of coverage on your enrollment form.

TOUR CANCELLATION: If Puppentour™ must cancel the tour due to lower than minimum enrollment or other circumstances beyond its control, your tour payment will be refunded in full. Puppentour™ is not responsible for any other travel arrangements affected due to its cancellation of the tour.

DELAYED OR CANCELED FLIGHTS: Lodging, meals, and other traveling expenses occasioned by flight delays or cancellations are your sole responsibility.

BAGGAGE ALLOWANCE: US Airways' free baggage allowance for flights to Europe is two pieces of checked luggage, each up to 50 pounds; a carry-on up to 40 pounds; and one personal item, such as a purse or brief case. Please keep in mind that you are responsible for handling your own luggage throughout the tour.

ITINERARY DEVIATIONS: Should unforeseen circumstances make changes necessary, Puppentour™ reserves the right to vary itineraries, and substitute hotels and other travel arrangements, without notice.

TRAVEL DOCUMENTS: All passengers are required to have a passport valid for 6 months beyond the date of their return to their home country. No visa is required for U.S. and Canadian citizens for visits of less than 90 days in Germany. It is the responsibility of each individual participant to make sure all of his/her legal documents necessary for travel are valid.

RESPONSIBILITY: Puppentour™ acts only as an agent for you in arranging for transportation and certain food and lodging on this trip. You agree that (1) you will not claim that Puppentour™ is a common carrier or an agent for one; and (2) Puppentour™ will have no responsibility or liability for (a) any act or omission of any hotel, restaurant, carrier, or other third person or any such person's servants or employees; (b) any delays, missed planes or other carrier connections; (c) damage or injury to person, or loss of or damage or injury to property; or (d) any defect or failure of any nature, however caused, of any product, machine, or food. Of course, you will have various contracts with airlines, common carriers, hotels, restaurants, and similar persons. Your rights against them and other third persons, contractual and otherwise, are your only source of recourse on account of anything they do or fail to do. You promise not to make any claim against Puppentour™ related to any act or omission of any third person, and you will indemnify Puppentour™ and hold it harmless if any person seeks contribution or indemnity from it in connection with any claim relating to you, even if Puppentour™ was or is claimed to have been negligent in whole or in part. Further, if you decline trip insurance coverage, you assume full responsibility for your refusal of trip insurance. Any disputes or claims that may arise relating to this contract or to events during the tour will be settled by arbitration in the State of Arizona. The law of the State of Arizona will govern any contract dispute. The invalidity of any of the provisions hereof shall not affect the validity of any of the other provisions, and the agreements shall be construed as though such invalid provision had never been contained herein.